



January 4-7, 2011, The Grand Hyatt Kauai Resort & Spa, Koloa, Kauai, Hawaii.

## **Track: Collaboration Systems and Technologies**

### **Minitrack: Collaboration and Competition in Global Software Development**

The increasing offshoring of IT makes globally distributed software development a common work structure. However, the onshore-offshore collaboration presents great challenges. One major challenge is that global software development requires high level of cross-site collaboration and knowledge sharing, while competition between global sites also exist. Onshore employees fear the prospect of being replaced by more cost-efficient offshore employees. Among offshore teams competition exists for higher status, headquarters recognition, and more challenging work assignment.

Such competition may impair global collaboration as it hinders knowledge sharing and trust development, leads to undue stress and negative emotions, and reduces “good citizenship” behavior. However, limited research has been conducted as to how such competition may be turned into positive collaborative competition. To bridge this gap, this minitrack calls for papers on (but not limited to) the following topics:

- Competition among global software development sites
- Collaborative competition in global software teams
- Trust development among onshore and offshore IT employees
- Knowledge sharing in global software development

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**Suling Zhang** is assistant professor at Kean University, NJ. She received her PhD in information systems from New Jersey Institute of Technology. Her research areas are global software teams, virtual team leadership and small business technology

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