



January 4-7, 2011, The Grand Hyatt Kauai Resort & Spa, Koloa, Kauai, Hawaii.

Track: Collaboration Systems and Technologies

Minitrack: Global Virtual Teams

Today business processes and technology projects are commonly executed by geographically dispersed virtual teams. Team members may belong to different companies and different cultures and commonly do not speak English as their first language. These differences present unique opportunities for management and leadership. This minitrack invites papers that offer insights into the successful operation of global virtual teams.

Session topics include but are not limited to:

- Temporal separation and its effects on collaboration
- Cultural differences in perception of time
- Conflict resolution across cultures
- Project management styles and differences across cultures
- Differences in (English) language understanding and its effects on collaboration
- Power distance and its effects on collaboration
- Uncertainty (risk) avoidance and its effects on collaboration
- Collaboration and communication tools
- Differences between academic and non-academic virtual teams
- Global virtual team case studies

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Mike Hine is associate professor of information systems in the Sprott School of Business at Carleton University. His research interests include computer mediated communication, health informatics, information technology service management and DSS for social policy. He has published in such journals as Journal of Management Information Systems, Communications of the ACM, Data Base, Group Decision and Negotiation, Electronic Markets, Journal of Electronic Commerce in Organizations among others. Prior to joining the Sprott School of Business Mike worked for many years as part of a small global virtual team that developed software to help people with disabilities make work transition decisions.

Frederick Zarndt has lived and worked in the United States, Germany, Switzerland, Libya, Argentina, India, and Israel and visited many other countries for business and pleasure. As an individual contributor and as a manager, he has more than 25 years experience in software development at companies ranging from Seismograph Service Corporation in Libya, to Siemens-Albis in Switzerland, to Novell in the U.S., to an internet startup in Utah, and to Planman Consulting, an Indian outsourcing firm. He has served as Business Director and on the Board of Directors of a private, nonprofit educational corporation specializing in individualized curriculum and instruction for kindergarten, elementary, and secondary students for 10 years. He holds Master of Science degrees in Computer Science and Physics.

Derrick Cogburn is Associate Professor of International Communication at the School of International Service at American University and Associate Professor of Information at the School of Information Studies, Syracuse University. He directs the award-winning Center for Research on Collaboratories and Technology Enhanced Learning Communities (Cotelco), a joint research center between AU and SU. Cotelco is an affiliated center of the Burton Blatt Institute, Centers of Innovation on Disability. His research investigates the social and technical factors that influence geographically distributed collaborative knowledge work, and on cross-cultural collaboration in global virtual teams in such journals as Interactions, Information Technology and International Development, IEEE Communications, Assistive Technology, Telecommunications Policy, and Network Computing. Cogburn is the immediate past president of the Information Technology and Politics section of APISA, and president of the International Communication section of the ISA.

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