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## **Track: Electronic Government**

### **Minitrack: Transformational Government: Strategy, Management, Organization, and Users**

Initially, e-Government was considered a technical phenomenon. However, in the last few years, research on this topic clearly showed its multidimensional nature and identified the importance of strategic, political, managerial, organizational, and external relationship factors to understand and explain the ICT-enabled transformation of government. This minitrack examines the complexity of effectively managing e-Government and its transformational potential. Increasingly, this involves inter-organizational collaboration and the management of relationships with citizens, businesses, and other stakeholders.

This minitrack welcomes papers that focus on the transformational aspects of e-Government as well as their implications for government, citizens and society. It looks for empirical, theoretical or conceptual contributions that show the importance of strategic, political, institutional, managerial, organizational, and democratic factors in managing e-Government.

Topics and research areas include, but are not limited to:

- Strategies for e-Government and transformational government
- Strategies for the development, implementation, maintenance and evaluation of public sector information systems
- Inter-organizational collaboration, public-private partnerships, and other collaborative arrangements in the public sector
- Government information sharing and information integration
- Methods and frameworks for e-Government evaluation and performance assessment and control
- Innovation management, benchmarking, and trend monitoring in e-Government
- Transformation and change management in e-Government initiatives
- Business models for e-Government
- Stakeholder Management in e-Government
- User-centric e-Government
- Government front-office and back-office integration or transformation
- EAM - e-Government Architecture Management
- IT/IS Planning and Management in Government
- Knowledge management in Government
- Accountability and Governance structures

- Political, economic and social aspects of e-Government
- Citizens, businesses and other stakeholders as e-Government users

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**Miriam Lips** is the first Professor of e-Government at Victoria University of Wellington, with positions in the School of Information Management and the School of Government, and a Research Associate at the Oxford Internet Institute, University of Oxford. Her Chair at Victoria University of Wellington is sponsored by Datacom systems Limited, State Services Commission, Department of Internal Affairs, FX Networks Limited and Microsoft NZ. For more information on Professor Lips' activities please visit her website at <http://e-government.vuw.ac.nz/index.aspx>

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