



January 4-7, 2011, The Grand Hyatt Kauai Resort & Spa, Koloa, Kauai, Hawaii.

## **Track: Knowledge Systems**

### **Minitrack: Knowledge Flows, Transfer, Sharing and Exchange In Organizations**

Most practitioners and researchers recognize that knowledge flows are extremely important, especially in the current age where organizations have to learn and innovate continually in order to remain competitive. Given that knowledge is distributed unevenly through the enterprise rapid and reliable knowledge flows are essential for organizations' sustainable competitive advantage. Knowledge flows across people, organizations, places and times of creation, sharing and application. Knowledge flows are dynamic. And in order to harness the competitive power of this dynamic phenomenon, it is imperative to understand and manage effectively the associated knowledge-flow processes. This minitrack examines the nature and role of knowledge flows (e.g., knowledge transfer, sharing and exchange) in the organizational context. We welcome theoretical and empirical pieces addressing technical, managerial, behavioral, organizational, and economic perspectives on knowledge flows.

#### **Minitrack Co-chairs**

##### **K. D. Joshi (primary contact)**

Associate Professor  
Department of Information Systems  
Todd 440B  
Washington State University  
Pullman, WA 99164  
Tel: 509-335-5722 Fax: 509-335-5339  
Email: [joshi@wsu.edu](mailto:joshi@wsu.edu)

Mark E. Nissen  
Professor, Naval Postgraduate School  
589 Dyer Road, Room 200A  
Monterey, CA 93943-5000  
Tel: 831-656-3570 DSN: 756-3570 Fax: 831-656-3679  
Email: [MNissen@nps.edu](mailto:MNissen@nps.edu) <http://web.nps.navy.mil/~menissen/>

Saonee Sarker  
Associate Professor  
Department of Information Systems

Washington State University  
Pullman, WA 99164-4729  
Tel: (509) 335-1183      Fax: (509) 335-5339  
Email: ssarker@wsu.edu

**K. D. Joshi** is associate professor of Information Systems at Washington State University. Dr. Joshi's research focuses on knowledge management and IT workforce issues. Her past research has appeared in IS journals and knowledge management books. She has also received three grants from the National Science Foundation to conduct her research. She is an associate editor for Communication of AIS and JOCEC journals.

**Mark Nissen** is an IS/Management professor at the Naval Postgraduate School. His research focuses on the study of knowledge and systems for innovation. Mark's publications span information systems, organization studies, project management, knowledge management, and related fields. He is Regional Editor (Americas) of the journal Knowledge Management Research & Practice.

**Saonee Sarker** is currently assistant professor of Information Systems at Washington State University. Her research interests include virtual teams and computer-mediated groups and group's adoption of technology. Specifically, her research examines knowledge sharing, leader emergence, and technological issues in systems development groups (both collocated and distributed)