



January 4-7, 2011, The Grand Hyatt Kauai Resort & Spa, Koloa, Kauai, Hawaii.

## **Track: Knowledge Systems**

### **Minitrack: Knowledge Management Value Success and Performance Measurements**

During the past 17 years, HICSS has evolved into a key international forum for knowledge management, organizational learning, and organizational memory researchers and practitioners. This minitrack continues this trend by encouraging paper submissions from researchers and practitioners exploring value, performance and success measurement aspects of knowledge management and organizational memories. These include case studies, measuring the effectiveness/efficiency and/or success of implemented systems, defining metrics, critical success factors, and key performance indicators, specifying frameworks, models, methodologies, and processes for assessing knowledge management and/or organizational memory systems, critical issues, strategy concerns, and lessons learned.

#### **Minitrack Co-chairs**

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**Murray Jennex** is associate professor at San Diego State University (SDSU). Jennex has been involved in organizational memory and knowledge management research for a number of years and has published several papers in this area. Jennex just recently joined the faculty at SDSU after spending twenty years as a practitioner in the electric utility industry. He is committed to building better links between the academic and practitioner knowledge management communities and views HICSS as an appropriate forum for this as it attracts both academic and practitioner researchers.

**Stefan Smolnik** is assistant professor of information and knowledge management at the European Business School (EBS)/Germany. He holds a doctoral degree from University of Paderborn/Germany. Before joining EBS, he worked as a research and teaching assistant at this university's Groupware Competence Center. Stefan Smolnik has done research on the success and performance measurement of information and knowledge management systems, which has included several benchmarking studies. In addition, he is interested in the successful organizational implementation of social software. His work has been published in well-reputed international journals and conference proceedings such as the Business & Information Systems Engineering journal, the International Journal of Knowledge Management, the Business Process Management Journal, the Proceedings of the Annual Hawaii International Conference on System Sciences, and the Proceedings of the Annual International Conference on Information Systems.

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